

# Certificate of Approval

This is to certify that the Management System of:

## Vista Retail Support Ltd

Unit 1b Pentwyn Business Centre Wharfedale Rd, Cardiff, CF23 7HB, United Kingdom

has been approved by Lloyd's Register to the following standards:

### ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00025711

#### The scope of this approval is applicable to:

The provision of helpdesk services by Vista Retail Support to the retail, hospitality and leisure industries within the UK and Europe.



**David Derrick**

Area Operations Manager UK & Ireland

Issued by: Lloyd's Register Quality Assurance Limited



001