

Person Specification	ESSENTIAL	DESIRABLE	MEANS OF ASSESSMENT
<b>SKILLS AND KNOWLEDGE</b>	<ul style="list-style-type: none"> <li>Knowledge of repairing of PCs and or/peripheral hardware within an appropriate industry and able to transfer the skills to repair the equipment in the repair centre</li> <li>Organised and able to prioritise work</li> <li>Interpersonal skills to work with other departments and team members</li> <li>Strong communication skills both verbal and written</li> <li>Competent computer user</li> <li>Knowledge of housekeeping, health and safety standards within an appropriate industrial environment</li> </ul>	<ul style="list-style-type: none"> <li>Knowledge of EPOS industry products and processes</li> </ul>	<ul style="list-style-type: none"> <li>CV and Interview</li> </ul>
<b>QUALIFICATIONS AND TRAINING</b>	<ul style="list-style-type: none"> <li>GCSE Maths and English or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>Qualification in Electronic Servicing/Engineering or qualified by experience</li> </ul>	<ul style="list-style-type: none"> <li>CV</li> <li>Certificates</li> </ul>
<b>EXPERIENCE</b>	<ul style="list-style-type: none"> <li>Experience of repairing PC and peripheral hardware</li> </ul>	<ul style="list-style-type: none"> <li>Experience of repairing EPOS PC and peripheral hardware</li> <li>Experience of repairing PC and peripheral software</li> </ul>	<ul style="list-style-type: none"> <li>CV and Interview</li> </ul>
<b>PERSONAL ATTRIBUTES</b>	<ul style="list-style-type: none"> <li>Logical and clear thinker</li> <li>Ability to work under pressure</li> <li>Committed and self-motivated</li> <li>Ability to handle pressure and remain professional</li> <li>Can cope with an environment of change</li> <li>Flexible and willing to work beyond usual business hours and especially in short notice situations</li> </ul>		<ul style="list-style-type: none"> <li>Interview and Reference</li> </ul>

UNCONTROLLED IF PRINTED

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