

From new technology deployment, to post installation support and on-site break-fix engineering, Vista offers a comprehensive suite of services (Image: Vista Technology Support)

# Vista Technology Support secures multi-year IT contract with pharmaceutical wholesaler supporting communities

*VISTA TECHNOLOGY SUPPORT PROVIDES END-TO-END IT SUPPORT SERVICES TO BUSINESSES ACROSS THE COUNTRY, INCLUDING VITAL HEALTHCARE PROVIDERS*

VISTA Technology Support has been awarded a multi-year IT-managed service desk contract with AAH Pharmaceuticals Ltd (AAH).

The service will provide AAH customers with an industry-leading IT service desk to support pharmacists with day-to-day IT issues, service requests, and system updates.

For any IT issues that cannot be resolved remotely, Vista

Technology Support will also provide on-site engineering for pharmacy IT systems, networks, servers, and EPoS maintenance.

The business' Project Services team will also be on hand to provide a seamless onboarding of new pharmacy customers and provide IT refresh programmes for existing AAH customers.

Vista Technology Support's unique service offering provides pharmacies with a complete

end-to-end managed IT service. All services are provided by in-house resources which reduces delays in responding to IT issues and ensures complete ownership of the services as well as transparency.

As part of the new contract with Vista Technology Support, the existing AAH IT helpdesk colleagues will transfer to Vista.

Ranjit Gill CIO at AAH said: "Developing and deepening our

strategic partnership with Vista will allow our customers to benefit from an enhanced end-to-end support model, allowing them in turn to focus on their customers."

James Pepper CEO at Vista Technology Support said: "We are all very excited to collaborate with AAH to provide a full suite of services to AAH customers.

"We believe that we have a compelling service offering that is unique in the industry and will enhance the experience pharmacists have when it comes to their IT and free them up to focus on the important role they have within their local communities.

"I am also really excited to welcome our AAH colleagues to the Vista family. We are proud of our strong people culture at Vista and have gained a team of experts who share the same values and beliefs as ourselves.

## WHO IS VISTA TECHNOLOGY SUPPORT?

Vista Technology Support is working with 120 retail, hospitality and pharmacy businesses across the UK to deliver their technology transformation projects and ongoing IT support services.

Shops, restaurants, cinemas and pharmacies in customer-facing trading environments, are dependent on the performance and reliability of their technology to sell their products and provide their services.

Some of the UK's most well-known retail, hospitality and healthcare organisations rely on Vista Technology Support to supply, stage, deploy and once installed provide preventative and highly responsive break-fix services and on-site IT and EPoS maintenance.

**To find out more about Vista Technology Support and how it could help your business, visit the website [www.vistasupport.com/](http://www.vistasupport.com/) or call them on 0330 135 5795**



Vista is experienced in working with retail, hospitality and pharmacy businesses particularly (Image: Vista Technology Support)